## ANCHORAGE \*-team

### **Ben Matheson**

Data Analyst Anchorage Innovation Team

ben.matheson@anchorageak.gov 343-6980

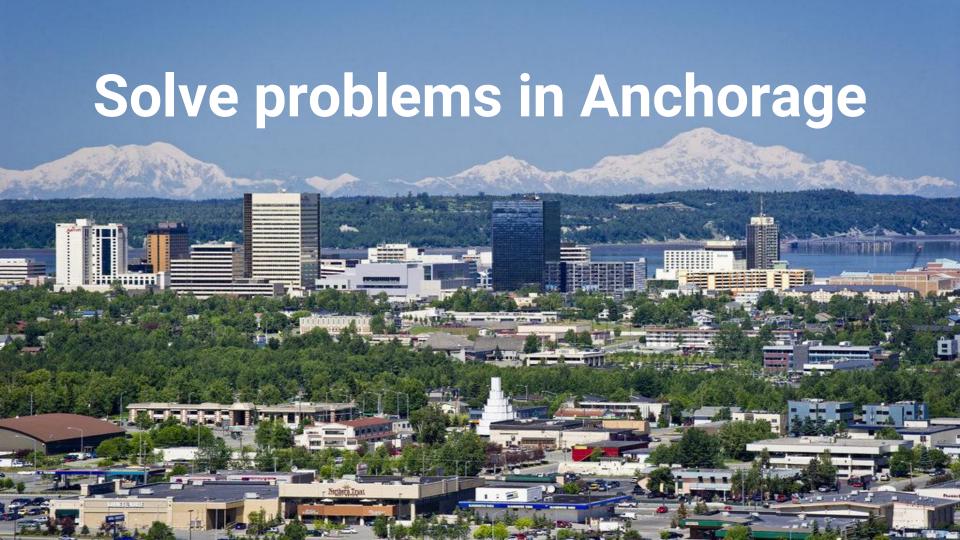
- i-team intro
- Open data
- 3 Case studies







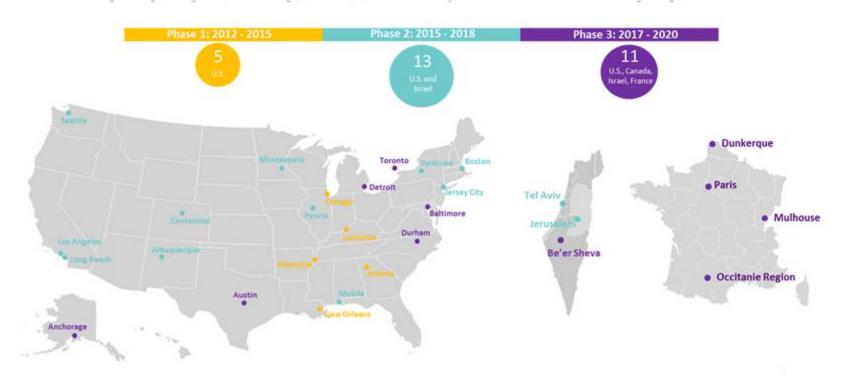
# Human centered design **Data** Technology



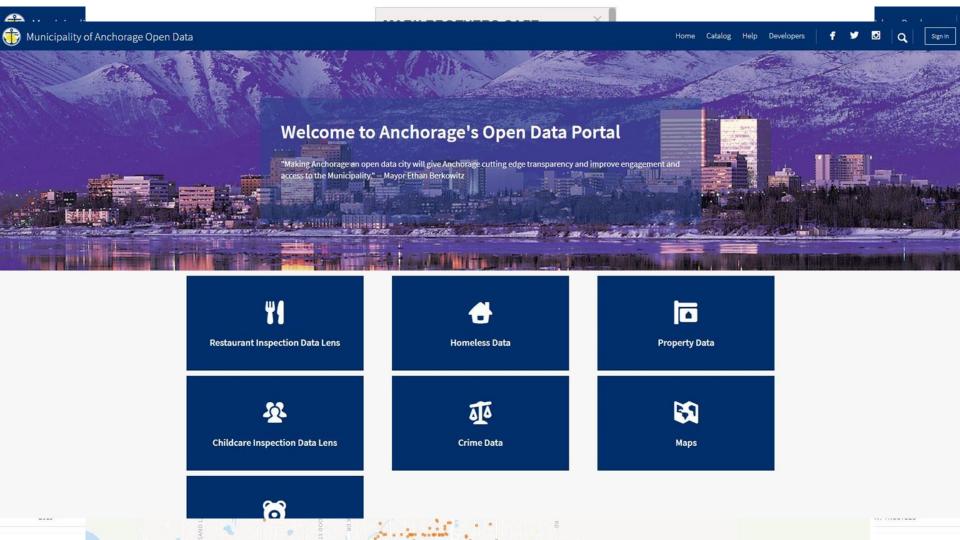




#### Bloomberg Philanthropies has invested in 29 cities across 4 countries



# Open data

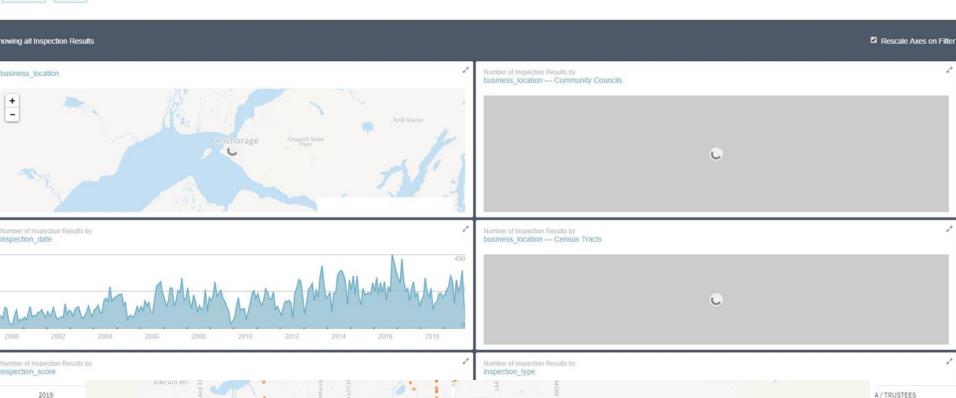


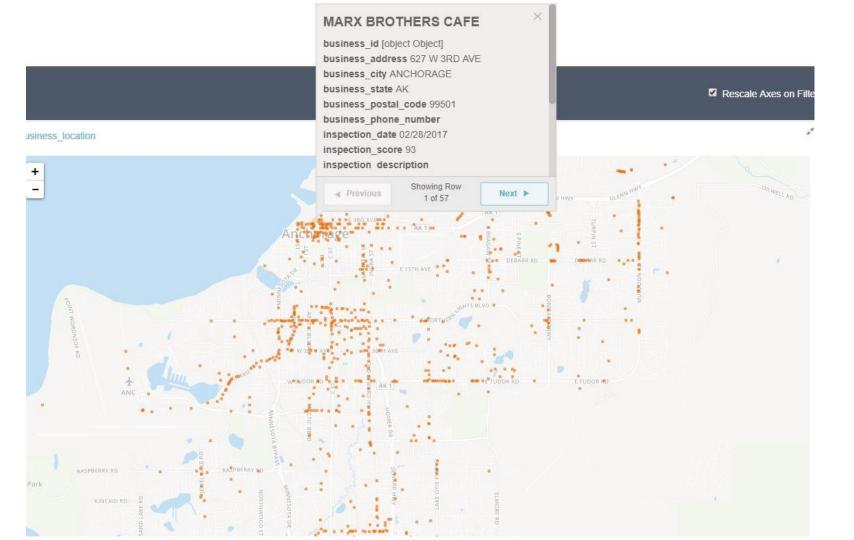
SOURCE DATASET Restaurant And Food Inspections

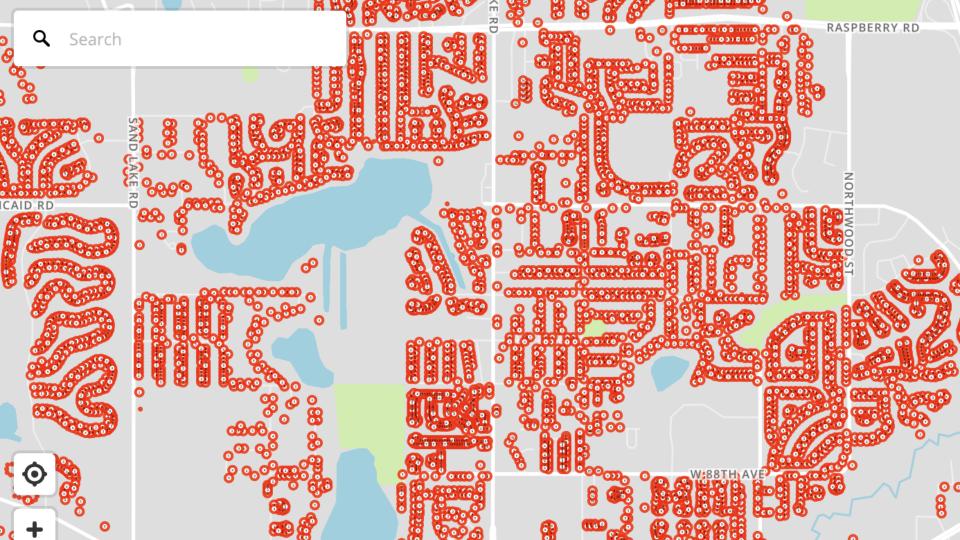
#### Restaurant Inspection Data Lens

This visualization shows a map of all inspections to date, count over time, the ability to search by business name, and the ability to filter by inspection type and location.

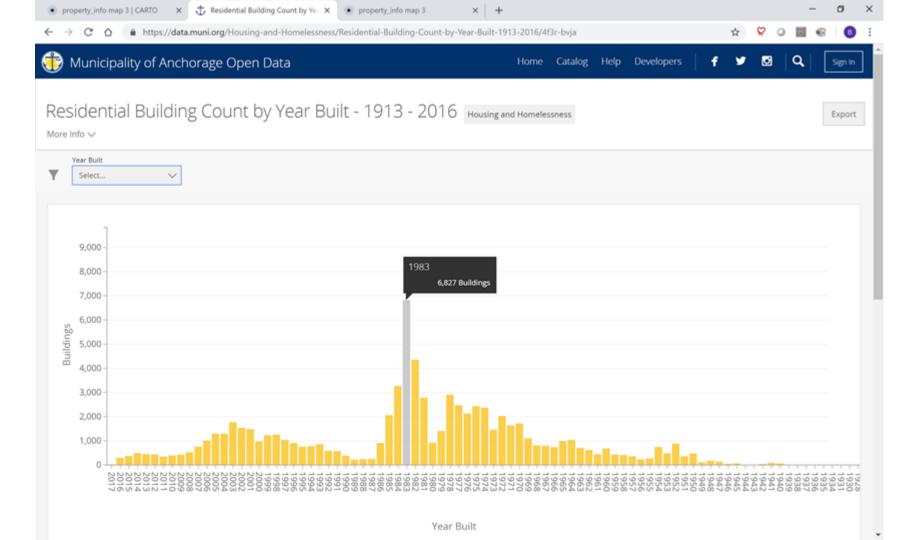
Export







Municipality of Anchorage Open Data  CAMA Property Inventory - Residential with Details  Residential properties in the Municipality of Anchorage including data elements that are specific to residential properties.  More Views Filter Views Views Filter Views Filter Views Filter Views Views Filter Views Views Filter Views								
2019	0010211100301	001-021-11-003-01	Residential	Commercial	Leasehold Master	SHIP CREEK PROPERTY LLC		
2019	0010310300001	001-031-03-000-01	Residential	Residential	Single Family	KOZIOL FRANK S &	HALEY PAULA M	
2019	0010310400001	001-031-04-000-01	Residential	Residential	Single Family	RUSKIN DAVID B 50% &	RUSKIN BERNADINE E 50%	
2019	0010310500001	001-031-05-000-01	Residential	Residential	Single Family	BECKWITH MARTHA		
2019	0010310700001	001-031-07-000-01	Residential	Residential	Single Family	TREADWELL MEAD & CAROL 2002	REVOCABLE TRUST	
2019	0010310800101	001-031-08-001-01	Residential	Residential Condo	Condominium (Fee Simple)	ALASKA INNS INC		
2019	0010310800201	001-031-08-002-01	Residential	Residential Condo	Condominium (Fee Simple)	BRADLEY THOMAS C		C/O PARAGON PROPERTIES
2019	0010311000101	001-031-10-001-01	Residential	Residential Condo	Condominium (Fee Simple)	CHURCH EMILY C		
2019	0010311000201	001-031-10-002-01	Residential	Residential Condo	Condominium (Fee Simple)	SCHWAMM LIVING TRUST		
2019	0010311100001	001-031-11-000-01	Residential	Residential	Triplex	AVEY FAMILY TRUST	AVEY JAMES D & DONNA A / TTES	
2019	0010311200101	001-031-12-001-01	Residential	Residential Condo	Condominium (Fee Simple)	FOSTER JAMES K		
2019	0010311200201	001-031-12-002-01	Residential	Residential Condo	Condominium (Fee Simple)	KELLY MARION C		
2019	0010311200301	001-031-12-003-01	Residential	Residential Condo	Condominium (Fee Simple)	DOZZO JOSEPH A & SANDRA		
2019	0010311200401	001-031-12-004-01	Residential	Residential Condo	Condominium (Fee Simple)	ERNOUF WILLIAM S		
2019	0010311900001	001-031-19-000-01	Residential	Residential	Single Family	MORAN M E LIVING TRUST	MORAN MARY E / TRUSTEE	% JADCO PROPERTY MANAGEMENT
2019	0010311900002	001-031-19-000-02	Residential	Residential	Single Family	MORAN M E LIVING TRUST	MORAN MARY E / TRUSTEE	% JADCO PROPERTY MANAGEMENT
2019	0010312000001	001-031-20-000-01	Residential	Residential	Single Family	PHELPS GREGORY L &	PEPE JULIE A	
2019	0010312100001	001-031-21-000-01	Residential	Residential	Duplex	PHELPS GREGORY L &	PEPE JULIE A	
2019	0010312100002	001-031-21-000-02	Residential	Residential	Single Family	PHELPS GREGORY L &	PEPE JULIE A	
2019	0010312300001	001-031-23-000-01	Residential	Residential	Mixed Residential/Commercial	MOA	MOA 5501	
2019	0010312610101	001-031-26-101-01	Residential	Residential Condo	Condominium (Fee Simple)	GAGNON BRUCE E & SHARON D		
2019	0010312610201	001-031-26-102-01	Residential	Residential Condo	Condominium (Fee Simple)	MASSIE FAMILY TRUST	MASSIE THOMAS H &	CYNTHIA A / TRUSTEES



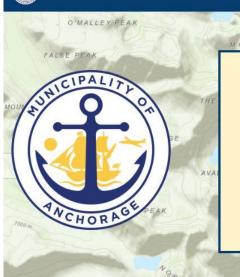
#### Access this Dataset via SODA API

The Socrata Open Data API (SODA) provides programmatic access to this dataset including the ability to filter, query, and aggregate data.



#### API Endpoint

https://data.muni.org/resource/r3di-nq2j.json JSON Copy



# Municipality of Anchorage GIS

Geographic Data and Information Center



MOA Homepage

**OECD Page** 

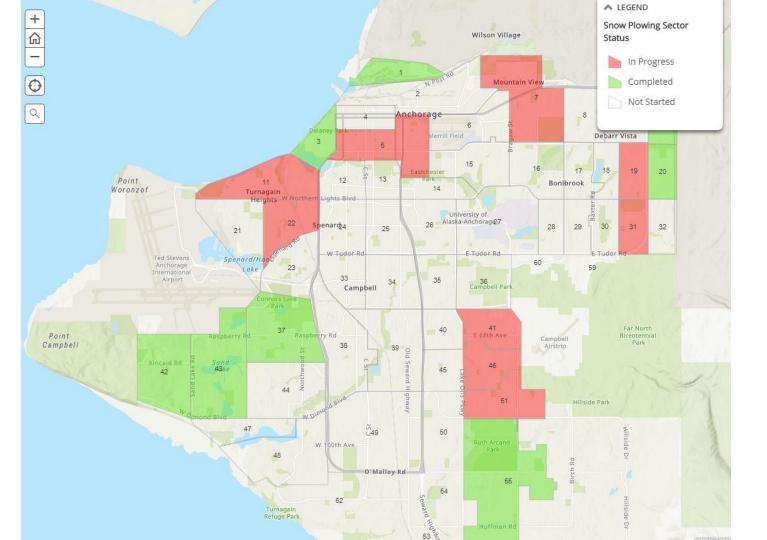
Maps & Apps Galleries

Maps & Data Downloads

**Useful External Links** 

Contact Us

The Geographic Data and Information Center supports all municipal departments by providing geographic data, data management, products and services.













Click here for cleaning information.

These prohibited structures have been posted/abated this year.

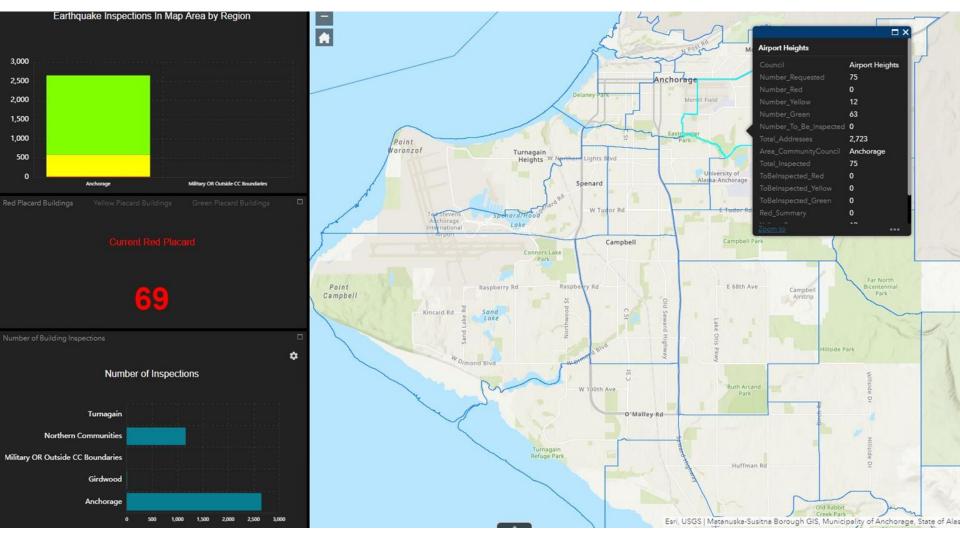
#### 441 Tents/Structures



1,114 Invalid Reports



These reports of structures were invalid at the time of field verification.



## moa-muniorg.hub.arcgis.com

data.muni.org

## Case Studies:

- SNAP Texting
- Property Tax Exemption Review
- Building energy prototype

### What's a good data and automation problem?

Finding a needle in the haystack

Early warning tools

Prioritizing for impact

Automating the mundane

data

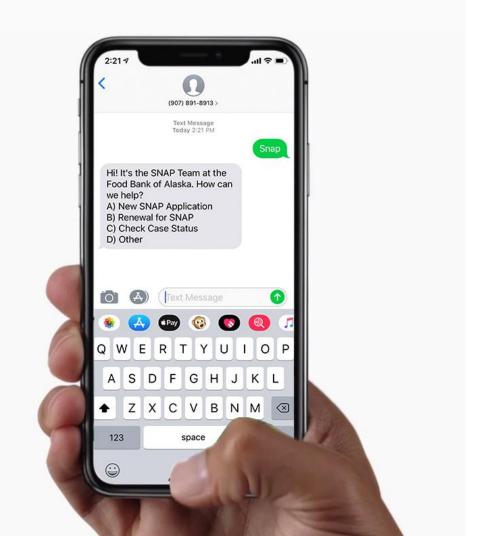
partners

timely metrics

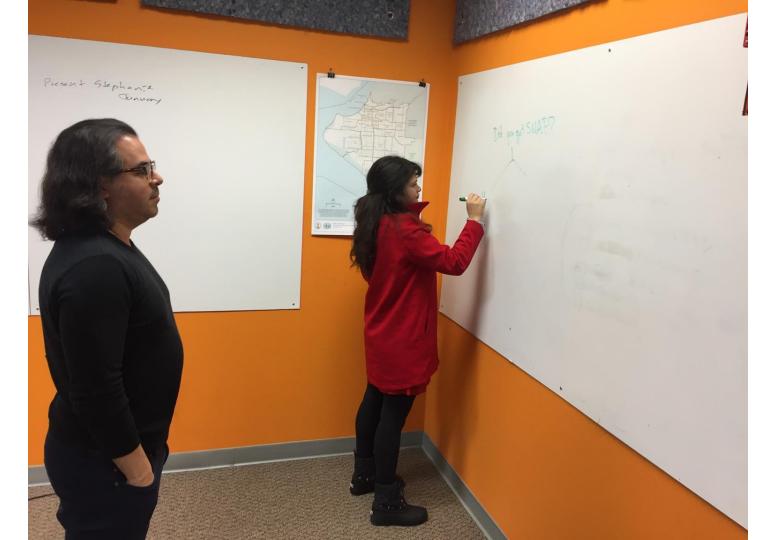
right-sized problem

## Case Study:

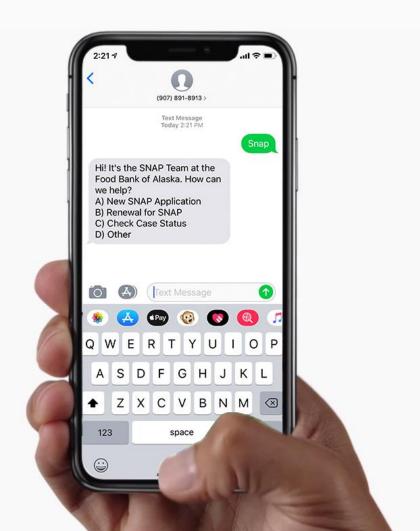
# **SNAP Texting**



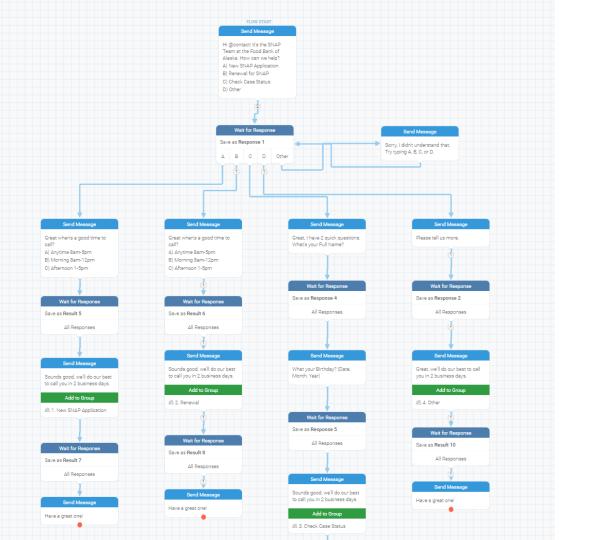












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## Case Study: **Increasing Equity for Property Tax Exemptions**







## \$50,000 residential

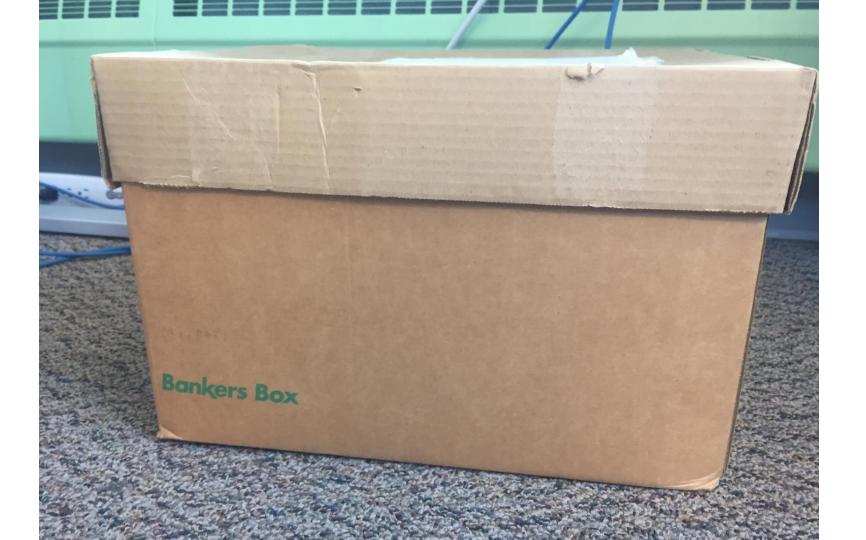
\$150,000 senior citizen/ disabled veteran

# 48,000 properties with exemptions

# 48,000 properties with exemptions

\*not all proper exemptions

- People move
- Rent out home
- Give home to grown kids
- Life changes









Home

Catalog

Help Developers

#### CAMA Property Inventory - Residential with Details

Residential properties in the Municipality of Anchorage including data elements that are specific to >> racidantial proparties



More Views Filter

Visualize

:	E
100	





\$631,500 \$1,233,000 \$345,400 \$845,400 \$845,400 \$643,500 \$294,800		
\$345,400 \$845,400 \$845,400 \$643,500	\$631,500	
\$845,400 \$845,400 \$643,500	\$1,233,000	
\$845,400 \$643,500	\$345,400	
\$643,500	\$845,400	
	\$845,400	
\$294,800	\$643,500	
	\$294,800	

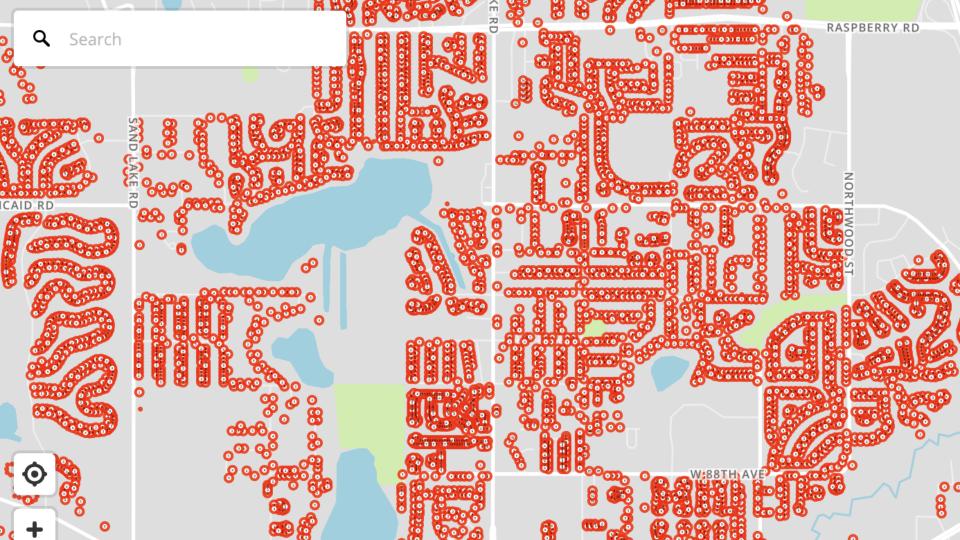
Deed Page	Deed Date	Plat Number :	Appraised Land Value	Appraised Building Value	Appraised Total Value	Ex
32,721	08/28/2018	18-0048				
64,403	09/22/2006		\$238,500	\$325,600	\$564,100	
85,917	12/21/2006	67-0030	\$272,300	\$334,300	\$606,600	
619	02/12/1998	67-0030	\$437,400	\$419,900	\$857,300	
52,778	09/17/2012	67-0030	\$449,400	\$182,100	\$631,500	
37,390	05/24/2004	67-0030	\$0	\$1,233,000	\$1,233,000	
7,746	02/18/2010	67-0030	\$0	\$345,400	\$345,400	
26,895	07/20/2018		\$0	\$845,400	\$845,400	
7,306	03/13/2019		\$0	\$845,400	\$845,400	
10,189	03/17/2016	67-0030	\$364,700	\$278,800	\$643,500	
935,070	12/10/2002		\$0	\$294,800	\$294,800	

Next >

Automatic flagging of suspicious exemptions and validation of good exemptions.

If we remove improper exemptions, we can lower taxes for residents.

We can find senior citizens who should get the exemption, but don't.



# Use modern data science tools to flag properties for review

## Finding a needle in the haystack

Early warning tools

Prioritizing for impact

Automating the mundane

## Finding a needle in the haystack

Early warning tools

Prioritizing for impact

Automating the mundane

Matheson Benjamin J 06-01-2000 CAMA

1110 East 20th Avenue, Anchorage, AK 99503

Matheson Benjami	n J	06-01-2000	CAMA
Matheson Ben Joe	1	06-10-2000	PFD
Matheson Ben		06-10-2000	PFD

Matheson	Benj <b>amin</b>	J	06-01-2000	CAMA
Matheson	Ben J <b>oel</b>		06-10-2000	PFD
Matheson	Ben		06-10-2000	PFD

Matheson	Benjamin	J	06- <b>01</b> -2000	CAMA
Matheson	Ben Joel		06- <b>10</b> -2000	PFD
Matheson	Ben		06- <b>10</b> -2000	PFD

## fuzzy matching

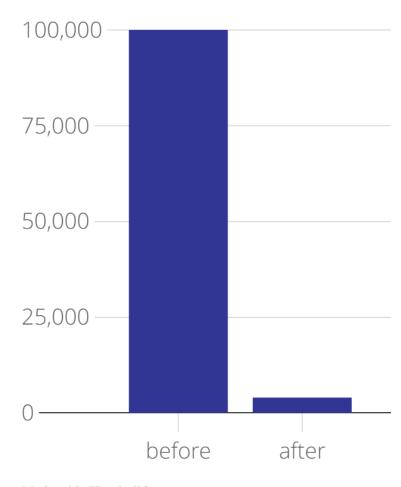
```
matchFunctionBoth <- function (eachCama, exemptionType, pfdList) {</pre>
  camaDf <- exemptionType %>% filter (`camaParcelId` == eachCama)
  pfdDfMain <- pfdList %>% filter(pfdDOB == camaBday)
outputDfMain <- stringdist inner join(camaDf, pfdDfMain, by = c("scName" =</pre>
"pfdFullName"), method="lv", max dist=25, distance col = "distance")
  # outputDfMain <- outputDfMain %>% filter(scNameBdayFormat == pfdDOB)
outputDfMain <- outputDfMain %>% filter(first5Letters == camaName5)
minDistance = min(outputDfMain$distance)
outputDfMain <- outputDfMain %>% filter(distance == minDistance)
outputDfMain <- outputDfMain %>% mutate(addressDiff =
stringdist(camaParcelAddress, pfdPHY ADDR1, method="lv"))
  outputDfMain <- outputDfMain %>% mutate(addrNumMatch =
ifelse(parcelAddressNumbers == pfdAddressNumbers, TRUE, FALSE))
  outputDfMain <- outputDfMain %>% mutate(firstLastMatch = ifelse(scLast == pfdLast
& scFirst == pfdFirst, TRUE, FALSE))
  outputDfMain <- outputDfMain %>% mutate(lastMatch = ifelse(scLast == pfdLast,
TRUE, FALSE))
```

```
matchFunctionBoth <- function (eachCama, exemptionType, pfdList) {</pre>
  camaDf <- exemptionType %>% filter (`camaParcelId` == eachCama)
  pfdDfMain <- pfdList %>% filter(pfdDOB == camaBday)
outputDfMain <- stri
"pfdFullName"), me
                                                  ce col = "distance")
                              rax dist=25,
  # outputDfMain,
                           FD-FM
                                                    BdayFormat == pfdDOB)
outputDfMain <-
                       DfMain %
                                                     rs == camaName5)
minDistance = mi
                       tDfMain9
outputDfMain <- d
                        Main %>
                                                      minDistance)
                           sin %
outputDfMain <- ok
                                                hod="lv"))
stringdist(camaParcel
  outputDfMain <- outputDi
                                                 mMatch =
ifelse(parcelAddressNumbers ==
                                     ressN
                                                  TRUE, FALSE))
  outputDfMain <- outputDfMain
                                     tate(f
                                              Match = ifelse(scLast == pfdLast
& scFirst == pfdFirst, TRUE, FALSE))
  outputDfMain <- outputDfMain %>% mutate(lastMatch = ifelse(scLast == pfdLast,
```

### ~93% properties matched

- The vast majority verified "good"
- ~4,000 flagged for follow-up

#### Exemptions to Review



### **Senior Letter**

Senior citizens who **should** get an exemption but don't



<<Date>>

<<Owner>>
<<Mailing Address>>
<<City>><<State>><<Zip>>

Dear [First Name].

Our records show that you may qualify for the Senior Citizen Property Tax Exemption which could significantly lower your property taxes. On average, residents who qualify save \$2,400 per year.

94% of eligible Anchorage residents take advantage of this tax exemption, and we want to make sure you do too! You may qualify if you are at least 65 years old by December 31, and your property is your primary residence. See the full list of requirements on the back of the application.

#### APPLY NOW: See if you qualify for lower taxes



Fill out:

The enclosed application



Take photos of:

→ Signed application

→ Driver's license or state ID



Email photos to: propappcs@muni.org

Or mail paper copies to the address on the application

Questions? Our property appraisal customer service team is here to help! You can reach them at 907-343-6700 or propappex@muni.org.

Sincerely.

Mayor Ethan Berkowitz

PS - Make sure to apply now, so you don't forget and miss out on this big tax break!

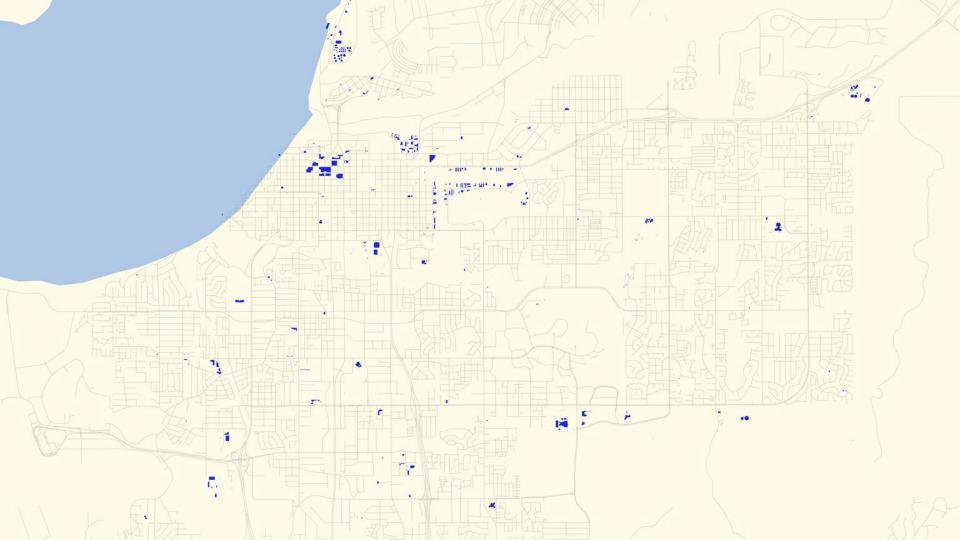
"Up to \$150,000 of your home's assessed value may be exempt from taxes, so if you qualify, the amount you'll save depends on your home's value, tax rate, etc.

- Loss aversion
- Timeliness
- Chunking
- Salience
- Head start

### Case Study:

## **Energy Project**

(underway)



10,000,000 square feet of muni properties 150+ M&O maintained buildings \$5.7 million - M&O energy annual spend \$5 million - Wastewater utility annual electricity

spend

#### Where Do Our **Emissions Come From?**





Transportation









46% Buildings + Industry

Who Uses Electricity and Heat in Anchorage?



21%

Government buildings





25%

Commercial + private buildings





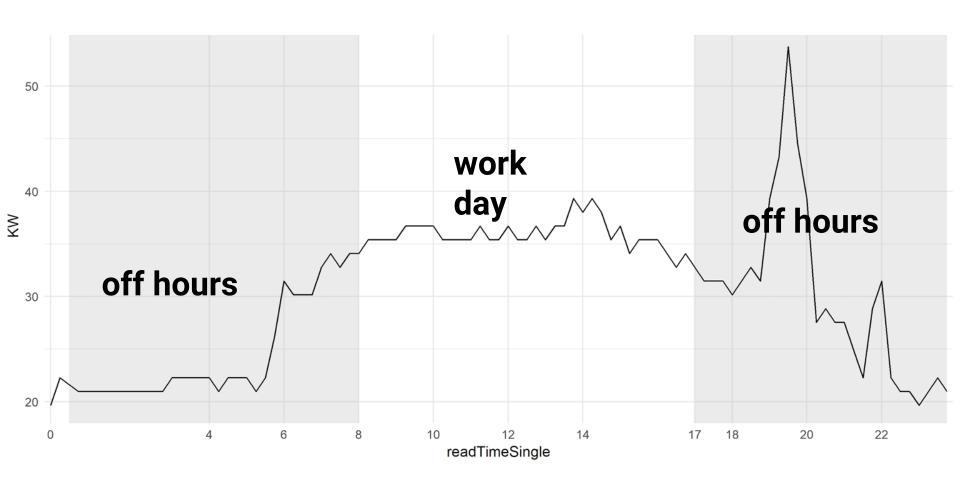


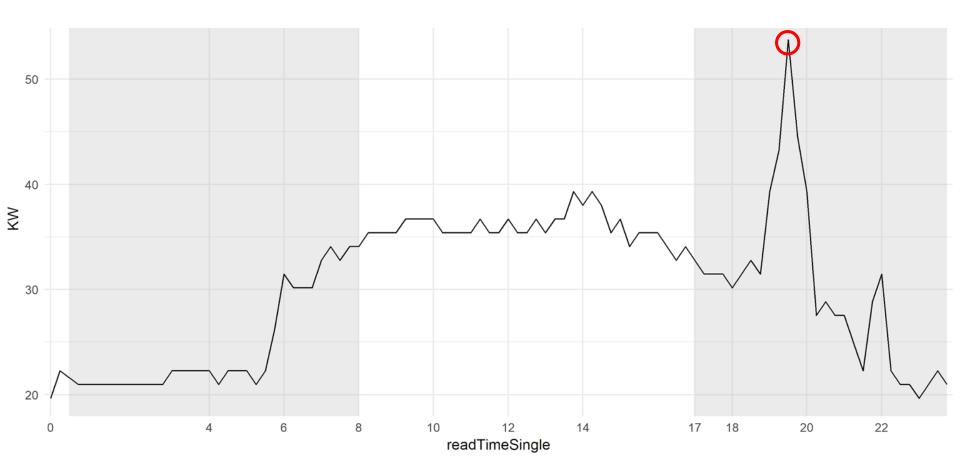
Residential buildings

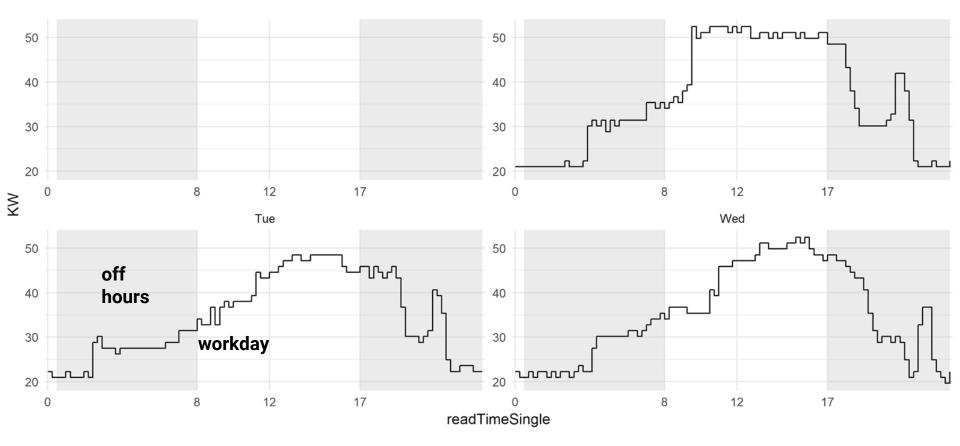
Our goal: help facility managers use data to save energy through immediate no/low-cost solutions

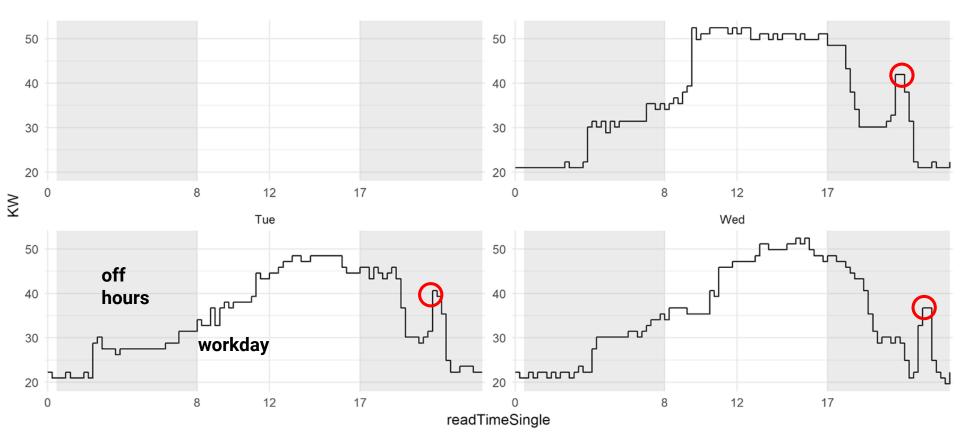
	readDate 👚	kWh ‡	dayWeek 🕏	timeHour ‡	night ‡	rolling5 ÷	rolling10 ‡	rollingDiff <sup>‡</sup>	rollingDiffPos ‡	readWeek 🗘	readMonth ‡	readTime ‡	readTimeSin
03936	2019-08-27 00:00:00	0.053248	Tue	0	night	17.03936	17.82579	-5.684342e-14	5.684342e-14	35	8	2019-08-27 00:00:00	00:00:00
35008	2019-08-27 00:15:00	0.057344	Tue	0	night	17.82579	17.95686	-5.242880e-01	5.242880e-01	35	8	2019-08-27 00:15:00	00:15:00
03936	2019-08-27 00:30:00	0.053248	Tue	0	night	17.30150	17.69472	2.621440e-01	-2.621440e-01	35	8	2019-08-27 00:30:00	00:30:00
35008	2019-08-27 00:45:00	0.057344	Tue	0	night	17.56365	17.95686	-7.864320e-01	7.864320e-01	35	8	2019-08-27 00:45:00	00:45:00
35008	2019-08-27 01:00:00	0.057344	Tue		night	18.08794	18.21901	-2.621440e-01	2.621440e-01	35	8	2019-08-27 01:00:00	01:00:00
35008	2019-08-27 01:15:00	0.057344	Tue	1	night	17.56365	17.82579	-7.864320e-01	7.864320e-01	35	8	2019-08-27 01:15:00	01:15:00
35008	2019-08-27 01:30:00	0.057344	Tue	1	night	17.30150	17.56365	-1.048576e+00	1.048576e+00	35	8	2019-08-27 01:30:00	01:30:00
03936	2019-08-27 01:45:00	0.053248	Tue	1	night	17.56365	17.82579	5.242880e-01	-5.242880e-01	35	8	2019-08-27 01:45:00	01:45:00
03936	2019-08-27 02:00:00	0.053248	Tue	2	night	17.82579	17.82579	7.864320e-01	-7.864320e-01	35	8	2019-08-27 02:00:00	02:00:00
03936	2019-08-27 02:15:00	0.053248	Tue	2	night	17.56365	18.08794	5.242880e-01	-5.242880e-01	35	8	2019-08-27 02:15:00	02:15:00
35008	2019-08-27 02:30:00	0.057344	Tue	2	night	18.08794	17.95686	-2.621440e-01	2.621440e-01	35	8	2019-08-27 02:30:00	02:30:00
35008	2019-08-27 02:45:00	0.057344	Tue	2	night	18.35008	18.35008	0.000000e+00	0.000000e+00	35	8	2019-08-27 02:45:00	02:45:00
35008	2019-08-27 03:00:00	0.057344	Tue	3	night	17.82579	18.21901	-5.242880e-01	5.242880e-01	35	8	2019-08-27 03:00:00	03:00:00
35008	2019-08-27 03:15:00	0.057344	Tue	3	night	18.35008	18.48115	0.000000e+00	0.000000e+00	35	8	2019-08-27 03:15:00	03:15:00
35008	2019-08-27 03:30:00	0.057344	Tue	3	night	18.61222	18.61222	2.621440e-01	-2.621440e-01	35	8	2019-08-27 03:30:00	03:30:00
35008	2019-08-27 03:45:00	0.057344	Tue	3	night	18.08794	18.35008	-2.621440e-01	2.621440e-01	35	8	2019-08-27 03:45:00	03:45:00
35008	2019-08-27 04:00:00	0.057344	Tue	4	night	18.08794	18.48115	-2.621440e-01	2.621440e-01	35	8	2019-08-27 04:00:00	04:00:00
35008	2019-08-27 04:15:00	0.057344	Tue	4	night	18.61222	18.61222	2.621440e-01	-2.621440e-01	35	8	2019-08-27 04:15:00	04:15:00
35008	2019-08-27 04:30:00	0.057344	Tue	4	night	18.08794	18.35008	-2.621440e-01	2.621440e-01	35	8	2019-08-27 04:30:00	04:30:00
35008	2019-08-27 04:45:00	0.057344	Tue	4	night	18.08794	18.08794	-2.621440e-01	2.621440e-01	35	8	2019-08-27 04:45:00	04:45:00
66080	2019-08-27 05:00:00	0.061440	Tue	5	night	18.35008	18.74330	-1.310720e+00	1.310720e+00	35	8	2019-08-27 05:00:00	05:00:00
35008	2019-08-27 05:15:00	0.057344	Tue	5	night	18.08794	18.08794	-2.621440e-01	2.621440e-01	35	8	2019-08-27 05:15:00	05:15:00
03936	2019-08-27 05:30:00	0.053248	Tue	5	night	18.08794	18.21901	1.048576e+00	-1.048576e+00	35	8	2019-08-27 05:30:00	05:30:00
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	readDate	kWh ‡	dayWeek ‡	timeHour ‡	night ‡	rolling5 🗦	rolling10 ‡	rollingDiff <sup>‡</sup>	rollingDiffPos ‡	readWeek ‡	readMonth ‡	readTime ‡	readTimeSin
03936	2019-08-27 00:00:00	0.053248	Tue	0	night	17.03936	17.82579	-5.684342e-14	5.684342e-14	35	8	2019-08-27 00:00:00	00:00:00
35008	2019-08-27 00:15:00	0.057344					17.95686	-5.242880e-01	5.242880e-01			2019-08-27 00:15:00	00:15:00
	2019-08-27 00	0.057344	Tue		n it	18.087	1200	2.621440e-0	ntei	410		2019-08-27 01:00:00	
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	2019-08-27 03:15:00	0.057344	Tue	3		18.35008		0.000000e+00	0.000000e+00	35	8	2019-08-27 03:15:00	
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	2019-08-27	0,504		3		1.0.74.4	90		2.V.1.V.0e	<u> </u>			3:45:00
	20	0.057344	Tue	4	night	18.08794	18.48115	-2.621440e-01	2.521440e-01				
	2019-08-27 0/1500	0.05 344	/ a	na	(high)	OT	ner	2.621440=31	1.62 440 0				
	2019-08-21 04-0:00	0.05,344	Tue	4	ngnt	18.0575-4	10.35000	.621	2.621-40e-01				

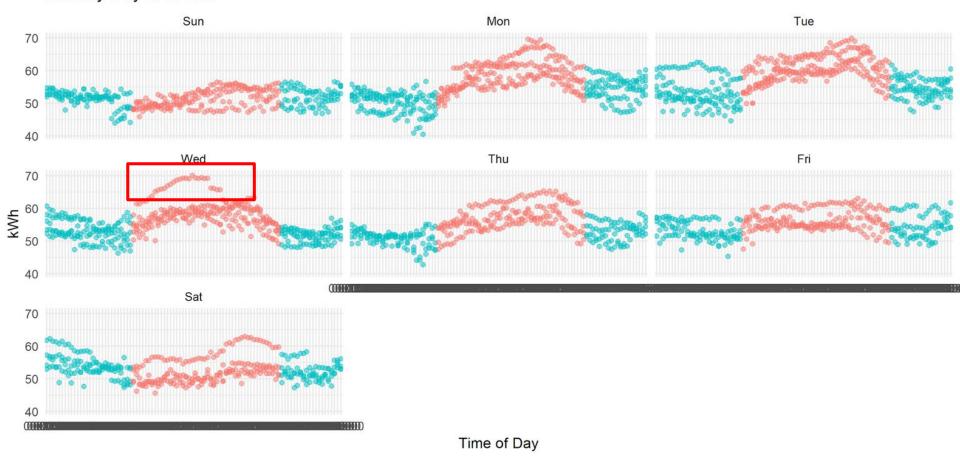








#### KwH by Day of Week



#### What's a good data and automation problem?

Finding a needle in the haystack

Early warning tools

Prioritizing for impact

Automating the mundane

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